

Somerset Health and Wellbeing Board Scorecard

The Vision for health and wellbeing in Somerset is: 'People Living healthy and independent lives, supported by thriving and connected communities, with timely and easy access to high quality and efficient public services when they need them'

Reporting Period: October 2018

Health and Wellbeing Board Duties / Requirements			Headlines / Exception Report		
Statutory Duties and Functions:	Reports received:	Public Engagement:	Workstream 1: The metric 'All Health and Wellbeing Board member organisations to identify a Mental Health Champion' has an Amber RAG status. Somerset County Council and Mendip District Council have identified Mental Health Champions. Taunton Deane, West Somerset and South Somerset have all expressed an interest but are all in a period of transformation. The metric 'All Fit for My Future proposals address Health and Wellbeing inequalities' also has an Amber RAG status. All proposals have been assessed for HWB impact. This RAG will turn green if advice and action regarding impacts is followed through.		
Undertake a Joint Strategic Needs Assessment	Director of Public Health Annual Report 2017/18	Annual Health and Wellbeing Conference	Workstream 2: All Actions and Metrics have Green RAG Statuses.		
Undertake a pharmaceutical needs assessment	Somerset Children's Trust - Children and Young People's Plan 2016-19		Workstream 3: The action 'To deliver the Better Care Fund Ambitions' has an amber RAG status overall. The Metric 'Proportion of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services' has an Amber RAG status. This is an annual measure and the change was expected due to being able to count more people as a consequence of integrated care and home first. This has meant that older and more frail patients have been able to return home earlier and as such we would expect a greater number to be readmitted, mostly with unrelated conditions. Balancing the readmission rate and peoples desire to be at home as often as possible is being achieved. The metric 'Delayed transfers of care from hospital attributable to Adult Social Care per calendar day' has an Amber Metric. Adult Social Care and health partners have focussed on system delays rather than apportioning blame. As such, measures put in place have greatly reduced overall delays but have not impacted ASC delays at the same level as health attributable days. Future plans on 7 days social working will hopefully address this balance. The metric 'Somerset wide monthly Delayed Transfers of Care against percentage bed base' also has an Amber Metric. August saw a reduction in available community health and social care resource and this impacted on discharges. This reduction was mainly due to staffing shortages, some of it related to holiday season and the good weather.		
Develop a joint Health and Wellbeing Strategy for the County	Somerset Safeguarding Children Board - Annual Report 2017/18		Workstream 4: 'Embed strong links between schools and local communities - including the Team Around the School process' (and associated metrics) - Amber RAG Status - There has been time slippage from September to the following term due to the revision and delays in the SLAs. Highlighted by coordinators that reporting will be necessary by a term in arrears once the recording template is in place. 'Engage the CYP partnership in the development of a Family Support Service Offer for Somerset' (and associated metrics) - Amber RAG Status - In September 2018 SCC Cabinet took a decision to alter and/or reduce early help services provided to children and their families - getset. There has been a scrutiny call in in respect of this decision, the outcome of which is awaited. 'Ensure that children's initial health assessments are timely and that the emotional and mental health needs of care leavers and children looked after are recognised and addressed' (and associated metrics) - Red RAG Status - Performance has dropped. This is an area for the new Strategic Manager to focus on. 'Improve outcomes for children experiencing neglect by: (a) developing and implementing multi-agency neglect toolkit as part of the SSCB neglect strategy and (b) take part in regional neglect peer challenge to identify partnership strengths and areas of development' (and associated metrics) - Amber RAG Status - (a) completed (b) was due in August 2018, outcome awaited. 'Strengthen the existing Workforce Development Board to develop a whole system multi-agency approach to working together especially with health, police, education and district councils' (and associated metrics) - Red RAG Status - Focus to date has been on social worker retention. Need to ensure that this key focus is not lost in managing systems and politics that enable multi-agency relationships to be open and transparent.		
To encourage integrated working between health, social care and public health including oversight of the Better Care Fund	Somerset Safeguarding Adults Board - Annual Report 2017/18	Involvement and encouragement with Healthwatch Somerset	Workstream 5: All Actions have a Green RAG status. Two metrics have Amber RAG Statuses; 'Proportion of Disabled Facilities Grant Spend and Prevention Spend' has an Amber RAG status and the 'Housing Framework finalised following consultation response' also has an Amber RAG status. There has been a delay due to disruption of District Council Transformation programmes (TDBC / WSC / SSSDC) which has resulted in a significant reduction in available capacity / loss of experience / changed personnel within the Project Team. However, we hope to complete this work before the end of the year.		
	Safer Somerset Partnership 2017/18		Workstream 6: One Action has an Amber RAG Status; 'To improve outcomes for people who have been in contact with the criminal justice system' - this work has been slower to start but there is strong support from Police and Probation on this matter and they have committed to work to provide an understanding of how being in contact with the criminal justice system affects the health outcomes of their clients. This information will then be pulled together to enable discussions with health services about mechanisms that might improve these outcomes. One metric also has an Amber RAG status		
To provide oversight of SEND	Joint Strategic Needs Assessment 2018		Workstream 7: 'Arrange a workshop with key stakeholders to map health pathways for offenders' - arranging a date to have the key stakeholders together has proven difficult and so a series of meetings are now being held with the various stakeholders to understand the picture as regards health pathways. This information will then be used to identify gaps and areas of focus to engage with health services.		
	Health Protection Forum Report 2017/18	HWB Website			
	Healthwatch Somerset Updates				

Priority Workstreams					
Workstream 1: To drive system leadership to improve the health and wellbeing of the population	Workstream 2: To develop and drive a Joint Commissioning Strategy for future Health and Social Care Services	Workstream 3: To drive the integration of health and social care using the Better Care Fund	Workstream 4: To improve outcomes for Children and Young People through partnership working	Workstream 5: To give system leadership to building stronger, resilient, healthy communities	Workstream 6: To provide system leadership to address multiple vulnerabilities and complex needs
Lead Manager: Trudi Grant	Lead Manager: Rosie Benneyworth	Lead Manager: Stephen Chandler	Lead Manager: Julian Wooster	Lead Manager: Teresa Harvey	Lead Manager: Tracy Aarons
Actions	Actions	Actions	Actions	Actions	Actions
To develop and produce a Health and Wellbeing Vision and Strategy for the next 10 years			Embed strong links between schools and local communities - including Team Around the School process		To improve outcomes for people with complex needs who are insecurely housed
			Engage the CYP partnership in the development of a Family Support Service offer for Somerset	In partnership, to work closely with the voluntary and community sector to take local action to strengthen local community action for health and wellbeing	
			Collation and initial implementation of CYP Mental Health Improvement Plan		
			Embed the Think Family Strategy		
			Embed joint working between schools and early help services to establish a more cohesive pathway that meets the needs of children with SEND and vulnerable groups, and ensures they are supported within the community		To use the Boards influence to support the work to promote positive lives for children and adults in Somerset
To embed a population health and preventative approach into the emerging integrated care system for Somerset.	To develop and implement the Vision for the Future - a Health and Care Strategy for Somerset	To deliver the Better Care Fund Ambitions	Ensure that children's initial health assessments are timely and that the emotional and mental health needs of care leavers and children looked after are recognised and addressed		
			Improve outcomes for children experiencing neglect by: (a) developing and implementing multi-agency neglect toolkit as part of SSCB neglect strategy (b) take part in regional neglect peer challenge to identify partnership strengths and areas for development	To progress the priorities and ambitions of the Strategic Housing Framework in Somerset	
To influence the Fit for My Future Strategy			Strengthen the existing Workforce Development Board to develop a whole system multi-agency approach to working together especially with health, police, education and district councils		To improve health outcomes for people who have been in contact with the criminal justice system
Local Measures:	Local Measures:	Local Measures:	Local Measures:	Local Measures:	Local Measures:
All Health and Wellbeing Board member organisations have a prevention plan in place (with the exception of Healthwatch and NHS England)	Delivery of the Case for Change	Permanent admissions of older people (aged 65 and over) to residential and nursing case homes, per 100,000 population	Number of schools participating in the Team Around the School Programme	Action 1:	Action 1 and 2:
Health and Wellbeing Strategy 'Improving Lives Strategy' out for consultation	Develop Strategic Options	Proportion of older people (aged 65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	Number of referrals to the Team Around the School	Working with the Voluntary and Community Sector:	Deliver the Positive Lives Strategy
Health and Wellbeing Strategy 'Improving Lives Strategy' sign off	Develop pre-consultation business case	Delayed transfers of care from hospital attributable to Adult Social Care per calendar day	5 mandated 0-4 years checks	Establish a Somerset Fund	To describe a new set of outcomes to deliver creative solutions commission
All Health and Wellbeing Board member organisations to identify a Mental Health Champion		Somerset wide monthly Delayed Transfers of care against percentage bed base	Percentage of children not reaching the expected level for development at 2.5 years	Actively engage with the VCSE through the Strategic Forum and website to ensure that initiatives are shaped and co-produced together.	To identify an appropriate delivery mechanism
Population health approach has been included in Commissioning of Early Help Services		Total non-elective admissions (General and Acute, all ages, per 100,000 population)	Referral to assessment times for CAMHS routine referrals	Establish a Stronger Communities for Somerset Steering Group and progress agreed actions.	New Creative Solutions Service in place
All Fit for My Future proposals have been assessed for impact on Health and Wellbeing Inequalities			Referral to treatment times for CAMHS routine referrals	Prevention Work:	To ensure that the mental and physical health of people with complex needs is addressed in Workstream 2
All Fit for My Future proposals address Health and Wellbeing and Inequalities			Referral to treatment times for CAMHS urgent referrals	Focused publicity campaigns focused on the 'One You' App to raise awareness through local media, press, voluntary organisations and District Councils	Percentage of positive lives residents who are registered with a GP
			Referral to treatment times for CAMHS emergency referrals	Proportion of Disabled Facilities Grant Spend and Prevention Spend	Action 3:
			Embed the Think Family Approach into operating protocols and policies	Each District Council to implement the action plan from their loneliness conference	Arrange a workshop with key stakeholders to map health pathways for offenders
			The proportion of improved Behaviour and Vulnerability Profile Scores	Health and Wellbeing Board Partners have adopted dementia friendly status	Engage with health services to develop effective routes for ex-offenders
			Percentage of cases by referral reasons (risk factors on BVPT)	To ensure that work in this workstream is reflected and included in the emerging Health and Care Strategy and new Health and Wellbeing Strategy	
			SEND children that have or have had an Early Help Assessment	Action 2:	
			Number of Education and Health Care Plan (EHCP) requests	Carry out research and consultation to enable development of strategic framework	
			80% of IHAs are completed on time	Draft Housing Framework developed and consulted upon	
			90% of IHAs are completed on time	Housing Framework finalised following consultation response	
			95% of IHAs are completed on time	Development of Multi-Agency Delivery Plan and associated monitoring arrangements	
			Increased percentage of EHAs where neglect is a factor and where the EHA ends with improved outcomes for the child		
			Families receive good quality multi-agency help to support parents or carers in changing behaviour so risks to children are reduced		
National Measures	National Measures	National Measures	National Measures	National Measures	National Measures
None	None	NHSOF 3.2 Emergency re-admissions within 30 days of discharge from hospital %	None	PHOF 1.17 Fuel Poverty	None